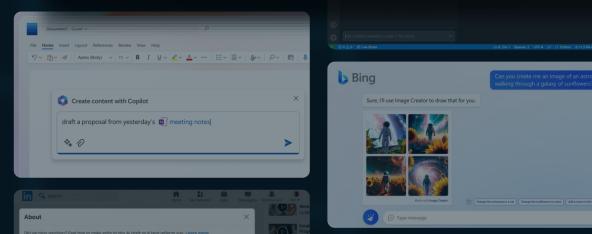


#### The Era of Al is here



At Festing, my mission as a Serior Health Coach is to empower employees to achieve their health and wellness posits through personalized support and guidance. With a specialization in developing effective notificion, exercisia, and mental health plans, I am passicionate about helping subviolatis optimize their overall well-being. Prior to joining Freshing, I served as a Physical Therapist Trainee at Mintome Hospital, where played an integral role in helping patient sercover from traumatic inquiries both hysicality and mentally. This experience allowed me to develop a deep understanding of the mind-body connection and the importance of holistic health in achieving long-term wellness.



(a) Improve NPS from 10 to 20

# **Shifting our Society Today**

**Every** individual

Every team **Every** industry

# Transforming Organizations



Enrich employee experiences



Reinvent customer engagement



Reshape business processes



Bend the curve on innovation

# **Driving Results Across Industries**

Enrich employee experiences

Reinvent customer engagement

Reshape business processes

Bend the curve on innovation

41%

increase in search & response quality to increase productivity

24 hours

Healthcare staff time saved weekly

70%

faster investigations into financial crime & risk

98%

of initial development work done by Copilot









## With tangible Return on Investment

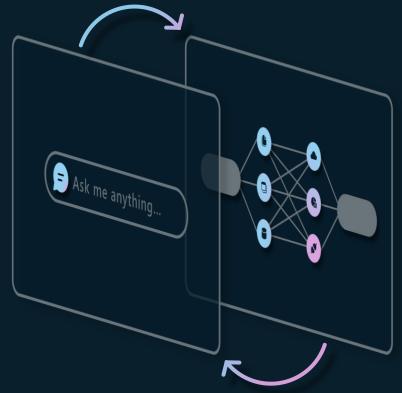
For every \$1 a company invests in AI, it is realizing an average return of

\$3.50

14 months

Average time it takes for organizations to realize a return on their Al investment

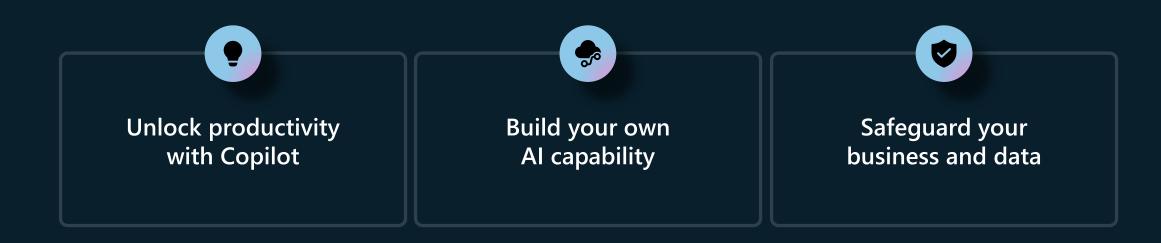
The next platform shift



Reasoning engine

Natural user interface

### **Al** Imperatives







#### Microsoft Copilot

#### Natural Language



+



+



+



Large Language Models Microsoft Graph
- Your Data -

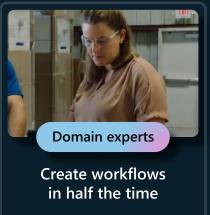
Microsoft 365 Apps The Web



#### Unlock productivity with Copilot



55% faster











Streamline the process of checking and answering emails

## **Al** imperatives



#### Microsoft and OpenAl Partnership



Ensure that artificial general intelligence (AGI) benefits humanity





Empower every person and organization on the planet to achieve more

#### **Azure OpenAl Service**

GPT-4, 4-Turbo and 3.5-Turbo

**GPT-4 Vision** 

Babbage and Davinci

DALL-E 3

Whisper

Language

Multi-Modal

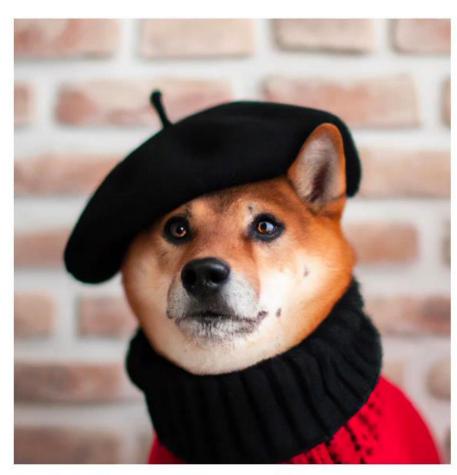
**Fine Tuning** 

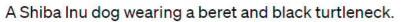
**Images** 

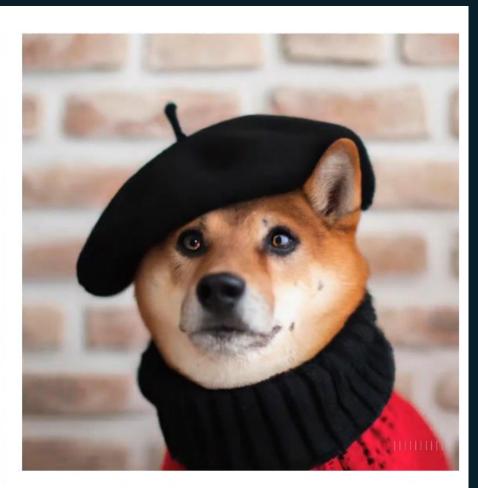
Transcription & Translation



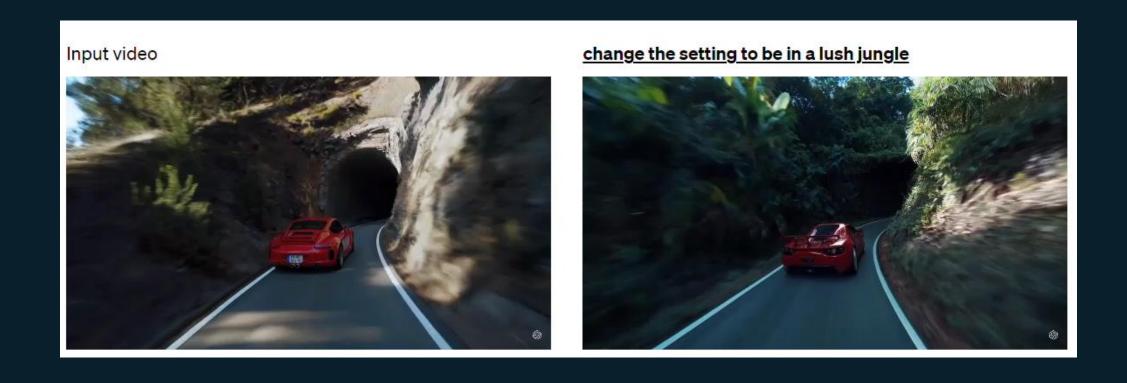
### From Image to Animation







## And changing the scenery



# **Most Comprehensive Footprint**

Microsoft Azure Al infrastructure Your data Foundation models Al toolchain

60+
Azure regions

300+
Datacenters worldwide

### Hyperscale Al Infrastructure

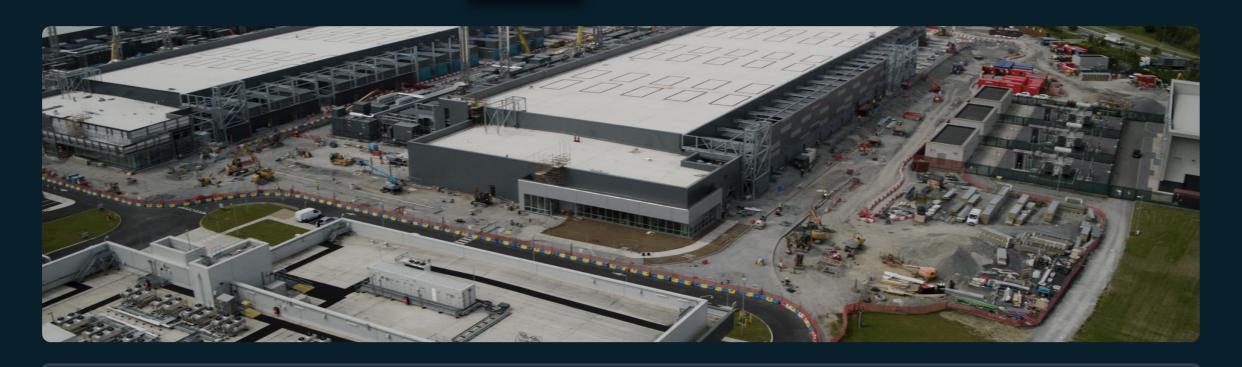
Microsoft Azure

Al infrastructure

Your data

Foundation models

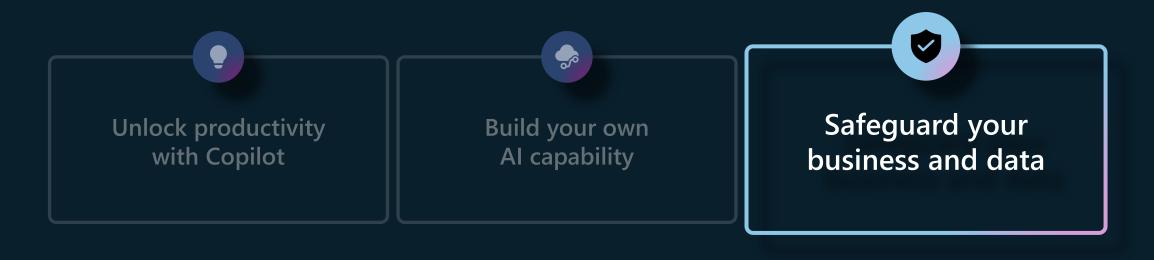
AI toolchain



285,000 CPU cores 10,000 GPUs network connectivity 400 GB per second of for each GPU server



## Al Imperatives



#### Responsible Al

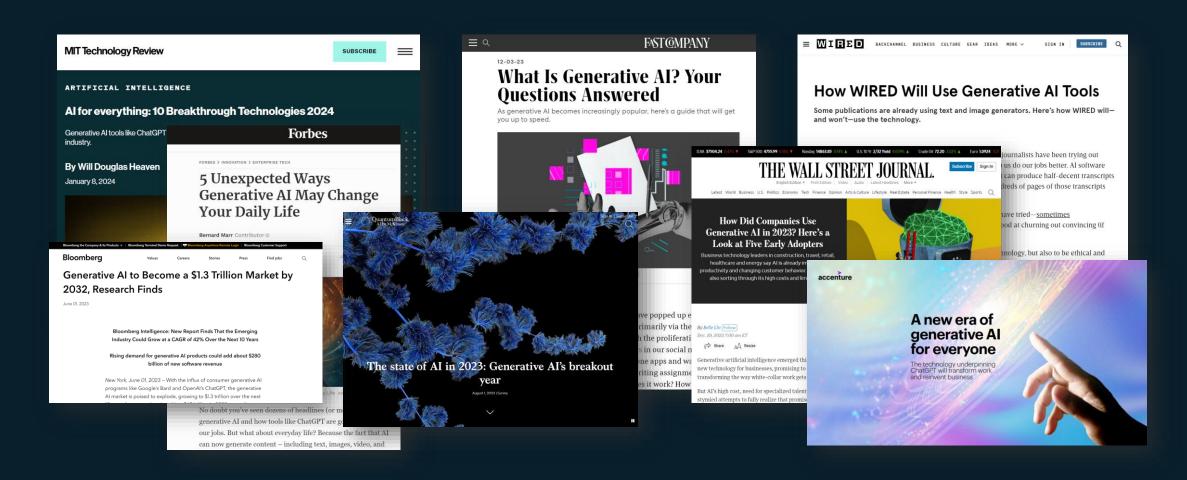
Fairness • Privacy & security • Transparency Principles

Reliability & safety • Inclusiveness • Accountability

Corporate standard **Goals** • Requirements • Practices

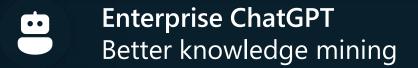
**Implementation Training** • Tools • Testing

Oversight Monitoring • Reporting • Auditing • Compliance



# Generative AI is a game changer... But what are the real use cases?

# Top Use Cases for Generative Al



- Intelligent Call Centers
  Better analytics and service
- Build your own copilot Your data. Your apps. Your people
- Content Generation
  New products and services
- Hyper-personalization
  Better sales and marketing

#### Al is Reinventing Financial Services





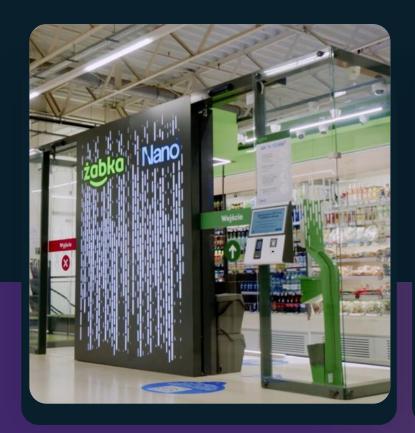


Empowering Financial Advisors & Brokers

**Enhancing Contact Center Experiences** 

**Know Your Product** 

#### **Al Transforming Retail**







Unlock new Shopping experiences

Empower Store Associates

Personalize & Transform E-Commerce

#### Al Transforming Government Sector







Transform Citizen
Services across
Ministries

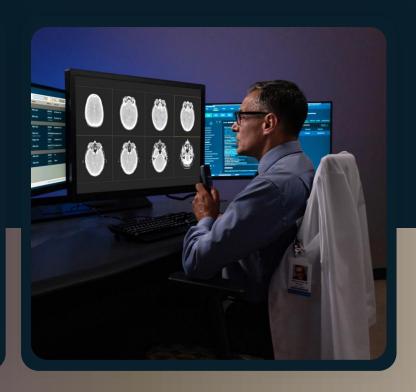
Re-invent Education with personalized approach

Build Intelligence in Military & Defense Operations

#### Al Transforming Healthcare Ecosystem







Accelerate clinical research, intelligence & productivity

Empower clinical teams to focus on patient outcome

Accelerate innovation across Pharma & MedTech

#### Al Reinventing Manufacturing







Transform design & manufacturing processes

Enable Intelligent Factories & Supply Chain Processes

Accelerate
Sustainability
Outcomes



